Patient Portal Tele-Medicine Instructions

For Desktop or Laptop

1. Call our office to schedule your virtual appointment.

Please take note of your login in name and password given by our scheduling department.

- 2. Make sure your audio and video functions are enabled on your desktop or laptop
- 3. Using google chrome , enter the URL : <u>connollydermatology.ema.md</u>
- **4.** Enter your User Name and Password (if this is your first time logging in / or we have reset your password, the next screen with prompt you to create a new secure password)
- 5. The screen pictured below will appear, at your schedule appointment time your provider will begin the visit, you will then have the option to join the office visit. And you are ready to begin your Dermatology from the comfort of your own home!

Video Visits	Video Visits
Upcoming Appointments Past Appointments	You currently have no active video visits
Results	By selecting Join Video Visit, you are agreeing to a video stream with your provider and also agree you have not been seen by the provider within 3 days.

We suggest signing into your portal before your appointment to avoid any technical difficulties, if you find you are having trouble logging in please contact the office at 609-926-8899 and one of our staff members will be more than happy to assist you.